

MASTER SERVICES AGREEMENT

Agreement	MSA-2026-0910	Effective Date	September 10, 2026
Vendor	Crestline Software LLC	Customer	Northwind Business Services, Inc.

This synthetic agreement is provided only for an AI contract-review experiment. It is not a real contract and is not legal advice.

1. Fees and Payment

Customer will pay undisputed invoices within fifteen (15) days after the invoice date. Vendor may suspend services for invoices more than ten (10) days overdue after written notice.

2. Term and Renewal

The initial term is twelve (12) months. The Agreement will automatically renew for successive twelve-month periods unless either party provides written notice of non-renewal at least ninety (90) days before the end of the then-current term.

3. Termination for Convenience

Customer may terminate this Agreement for convenience upon thirty (30) days' prior written notice to Vendor. Customer remains responsible for fees for services performed through the effective termination date.

4. Confidentiality

Each party will protect the other party's Confidential Information using reasonable care. These obligations will continue for five (5) years after termination of the Agreement.

5. Limitation of Liability

Except for excluded claims, each party's aggregate liability arising from this Agreement will not exceed the fees paid or payable by Customer during the twelve (12) months preceding the event giving rise to the claim.

6. Security Incident Notification

Vendor will notify Customer of a confirmed security incident affecting Customer Data within ten (10) business days after Vendor confirms the incident and will provide updates as reasonably available.

7. Governing Law

This Agreement is governed by the laws of the State of Texas, without regard to conflict-of-law principles.

8. Intellectual Property

Vendor retains all right, title, and interest in all deliverables, configurations, scripts, reports, and other work product created in connection with the Services. Upon full payment, Customer receives a non-exclusive, perpetual license to use such work product internally.

Synthetic document created for a practical AI experiment at shyamuthaman.com.